

PATIENT NEWSLETTER

The Newsletter of the Queen Square



DOCTORS ON THE MOVE



Our dear Dr. Leggatt is retiring at the end of December and Dr. Brual will be taking over his practice. A letter from both doctors will be mailed to all his patients soon! A warm welcome to Dr. Brual!

Dr. Tanya Sehgal and her patients have joined Queen Square. A warm welcome to you all!



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COVID VACCINE

If you have not already received your COVID vaccine we strongly encourage you to do so. Vaccines are available at our Main Street clinic. Please call (905) 453-1453 to book your appointment.

For other locations, please call the provincial booking line at 1-(888) 999-6488 or click the provincial link (<http://covid-19.ontario.ca/book-vaccine/>) to book an appointment online or for information on the COVID vaccine. This website also provides answers to commonly asked questions: <http://www.canada.ca/covid-vaccines/q&a>

IMMUNIZATIONS

The focus lately has been on Covid vaccines, but please check when you are due for other immunizations and contact us. Annual flu shot clinics will be scheduled soon for our most vulnerable patients and we will contact you.

CALLING THE CLINIC

Our telephone volumes continue to be extremely high. We are so sorry that you are still having great difficulty reaching us. Mondays are the busiest day of the week so try calling on other days if you can. You can book **telephone appointments and in-person appointments on-line** after completing self-screening. You will be screened again when you come in for the in-person appointment.

*If you have symptoms, please book a telephone appointment.



LINE-UPS

Screening for Covid means line ups everywhere, including our clinic. We are using an app called Waive the Wait that allows us to text you to come upstairs at the right time and complete your screening before coming up. Make sure you wear comfortable shoes in case you need to wait in line for check-in. Have your OHIP card ready. Now that we are returning to more normal practices, the clinic will be much busier, with more patients in the waiting room.

FORMS, NOTES AND DOCUMENTS

You can pay on-line using this website and our patient accounts team will send your documents to you by mail or email, so you do not have to come into the clinic to pick them up. We must have consents signed on requested forms and documents.

HEALTH CARDS

The Ontario Government is reinstating that valid health cards are required and need to be **renewed by Feb 28, 2022**. Patients can visit the Service Ontario website for more information.

<http://www.ontario.ca/page/serviceontario-covid-19-coronavirus-response#section-1>

CONTACT INFORMATION

Whenever you are here the clinic or on the call with us, make sure that we have your **current consents, email address**, and up-to-date contact information. **Cell phone numbers** allow us to text you when it is time to come into the clinic for your appointment and to do your Covid screening just before your appointment time.



Thank you for your patience with all the COVID protocols and changes in the clinic. We look forward to seeing you again.

Continue to follow Public Health directives, stay protected and keep your loved ones safe.

Warm Regards, Queen Square Docs.